Making "Cents" of Water: Understanding Rates and Finance

See Page 2 to register for one of the 8 *No-Cost* Trainings at the date and location that works best for you!

About this Workshop:

Providing safe water to your customers isn't just about managing pumps and pipes—utility staff and managers also need to look at their system as a financial entity and learn how to successfully communicate information about rates, budgets, and capital improvements to their boards. This workshop will introduce systems to the basics of rate setting, the importance of budgets, methods of communicating financial information to boards, and tools for assessing financial health.

This training will also engage attendees in an interactive "Rates Jeopardy!" experience to make "cents" of all they have learned. It is ideal for individuals who are not currently very experienced in utility financial management, or those who need a refresher on the concepts. Anyone who is interested in ensuring the long-term sustainability of their water system or who communicates directly with the Board on matters of utility finance can also benefit.

Presented in Partnership with:
The Drinking Water and Groundwater Protection Division and the Capacity Development Program of the Vermont Department of Environmental Conservation

TCHs: This training has been **approved for 6 Drinking Water Training Credit Hours** by the Vermont Department of Environmental Conservation

VERMONT
AGENCY OF NATURAL RESOURCES
Department of Environmental Conservation

SOUTHWEST ENVIRONMENTAL FINANCE CENTER

EFCN
environmental finance center network

Syracuse University
College of Engineering & Computer Science
Environmental Finance Center

New England neefc
Environmental Finance Center

For more information and to register visit: **efcnetwork.org/training-events**
Questions? Contact: **carmen.zwack@vermont.gov**

Making “Cents” of Water: Understanding Rates and Finance

Please Note: ***This Training is being hosted on multiple dates in multiple locations, so please be sure to register for the training that works best for you.***

Montpelier, VT | July 7, 2026 | 9:00 AM – 4:00 PM EDT

The Dewey Building (Room 206); 1 National Life Drive, Montpelier, VT 05620

Register Now

St Johnsbury, VT | July 8, 2026 | 9:00 AM – 4:00 PM EDT

Pomerleau Building (Suite 101); 51 Depot Square, St. Johnsbury, VT 05819

Register Now

Milton, VT | July 9, 2026 | 9:00 AM – 4:00 PM EDT

Milton Fire Station; 47 Bombardier Road, Milton, VT 05468

Register Now

Brattleboro, VT | September 15, 2026 | 9:00 AM – 4:00 PM EDT

Brattleboro Fire Station; 103 Elliot Street, Brattleboro, VT 05301

Register Now

Bennington, VT | September 16, 2026 | 9:00 AM – 4:00 PM EDT

FW Webb; 240 East Rd, Bennington, VT 05201

Register Now

Rutland, VT | September 17, 2026 | 9:00 AM – 4:00 PM EDT

Rutland Planning Commission, (Floor 2); 16 Evelyn St, Rutland, VT 05701

Register Now

Morrisville, VT | October 13, 2026 | 9:00 AM – 4:00 PM EDT

Morristown Municipal Building, 43 Portland Street, Morrisville, VT 05661

Register Now

Springfield, VT | October 14, 2026 | 9:00 AM – 4:00 PM EDT

Springfield DEC Regional Office (3rd Floor), 100 Mineral Street, VT 05156

Register Now

For more information and to register visit: **efcnetwork.org/training-events**
Questions? Contact: **carmen.zwack@vermont.gov**